#### TENDER FOR PROVIDING UNSHARED DEDICATED INTERNET LEASED LINE AND ANNUAL MAINTENANCE CONTRACT OF EXISTING NETWORK EQUIPMENT'S

#### AT INDIAN MARITIME UNIVERSITY- MUMBAI PORT CAMPUS



#### TENDER No: IMU-MPC/PUR/UDILL/2020/04/

#### Issue Date: 27.07.2020

Issued To,

Tender Document	The tender document can be downloaded from the website <u>www.imumumbaiport.ac.in</u> & <u>www.imu.edu.in</u> There is no tender fee				
Estimated Contract Value	12,00,000/- (Twelve Lakhs)				
EMD Amount (2% of Estimated Contract Value)	Rs. 24,000/- should be drawn in the form of Demand Draft / Pay Order in favor of "IMU, Mumbai Port Campus" payable at Mumbai				
Issue of Tender Document	27.07.2020				
Last Date and Time of submission of the Tender	<b>14.08.2020</b> on or before 1430 hrs at IMU-MPC				
Date and Time of opening of the Technical Bids	1200 Hrs on <b>17.08.2020</b> , IMU Mumbai Port Campus				
Date and Time of opening of the Financial Bids	1200 Hrs on <b>21.08.2020</b> , IMU Mumbai Port Campus				

All bidders are requested to visit IMU Mumbai Campus website: <u>www.imumumbaiport.ac.in</u> & <u>www.imu.edu.in</u> for regular updates.

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## **INDIAN MARITIME UNIVERSITY**

#### (A central University, Govt. of India) Mumbai Port Campus, Mumbai - 400033

#### TENDER NO. IMU-MPC/PUR/UDILL/2020/04/

# TENDER FOR PROVIDING "UNSHARED DEDICATED INTERNET LEASED LINE AND ANNUAL MAINTENANCE CONTRACT OF EXISTING NETWORK

#### EQUIPMENT'S"

#### AT IMU MUMBAI PORT CAMPUS

#### 1. Objective:

I. Sealed Tenders are invited by the Deputy Registrar (Admin.) Indian Maritime University, Mumbai Port Campus, Hay Bunder Road, Mumbai – 400 033 for and on behalf of Indian Maritime University for providing **UNSHARED DEDICATED INTERNET LEASED LINE AND ANNUAL MAINTENANCE CONTRACT OF EXISTING NETWORK EQUIPMENTS** at Indian Maritime University, Mumbai Port Campus.

#### 2. PRE-QUALIFICATION CRITERIA:

- I. The bidder must have a valid Category "A" ISP license from Govt. of India (Attach a copy of the license)
- II. The bidder must provide a self attested documented proof that they are capable of providing 100 Mbps of leased line and should have 100 Mbps of a backup line in spare.
- III. The bidder should have provided min. 100 mbps ILL bandwidth to at least 5 (five) customers in last 3 (three) years. (Copies of LoA/ Contracts/ Client certificate to be submitted )
- IV. The bidder should have direct number to register complaints around the clock (24x7), Maintenance support service (24x7) and independent network operation center with 24x7 supports to take care of the ILL link management requirements.( Details to be provided)
- V. The bidder should have Network Operating Center Infrastructure for monitoring of network. (Submit capability details of NOC along with address).
- VI. The bidder should be in the field of system integration / Providing Comprehensive Annual Maintenance for Hardware, Software, Network and Facility management Service. The bidder should have completed the similar works of at least one category from following (a), (b), (c) categories in the Last Three Years till the Date of submission of Bids for any Government/Semi Government Organizations' (or) PSUs [Public Sector Undertakings (or)

Universities / Educational Institutions of National Importance / State Educational Bodies (or) Well Established Public Limited Companies :

- a) One similar work of AMC value at least Rs.3.2 Lacs (Rupees Three Lacs Twenty Thousand) [OR]
- b) Two similar work of AMC value at least Rs.2.4 Lacs each (Rupees Two Lacs Forty Thousand]
- c) Three similar work of AMC value at least 2 Lacs each (Rupees Two Lacs)

(Self attested copies of relevant Work Orders in support of the same should be submitted as proof with application.)

- VII. The bidder should have min. average turnover of Rs. One Crores in each last three audited financial years (2018-19, 2017-18, 2016-17) (Audited Financials to be enclosed)
- VIII. Bidder should not have been blacklisted in any government department / PSU etc. (Declaration as per Annexure-III to be submitted)

The Bidder must possess **All the above Eight** Pre-Qualification Criteria. If the firm does not possess even one of these, it shall stand disqualified and the bid will not be taken up for evaluation. Bidders should forward bids under their original memo/letter pad inter-alia furnishing details like GST Number, Bank address with EFT Account if applicable, etc. and complete postal and e-mail address of their office.

## 3. Earnest Money Deposit (EMD):-

The bidder shall have to pay the Earnest Money Deposit of **Rs. 24,000/-(Rs. Twenty Four Thousand only)** in the form of Demand Draft drawn in favor of Indian Maritime University, Mumbai Port Campus on any Indian Nationalized Bank/ scheduled bank, enforceable and en-cashable at Mumbai and enclose the same along with the Technical Bid (Volume – I). Tenders not accompanied by EMD will be rejected. However, the firms having valid NSIC/MSME certificates exempted from payment of EMD upon production of valid certificate mentioning the exemption.

- I. The EMD will be refunded to all tenderers within a period of two months after finalization of the award of contract.
- II. The EMD of the successful tenderer will be refunded only after the remittance of security deposit in any manner as aforesaid.
- III. The EMD will be forfeited in the following cases:
  - a. If the tenderer withdraws the tender after opening; and
  - b. If the successful tenderer fails to submit the Security Deposit within 10 days from the date of issue of Work order.

#### 4. Contract Period:-

The period of agreement of Lease line contract at IMU-MPC will be initially for one year from the effective date as per the order awarding the contract/acceptance by IMU – MPC. The contract is extendable further by one year at a time up to a maximum of 2 years at the same rates and other terms and conditions subject to satisfactory services to IMU – MPC and at the sole direction of IMU – MPC. In any case, total period of contract will not exceed 3 years i.e. initial one year plus two extensions of one year each.

#### 5. Submission:

- I. The Tender shall be submitted in tender box which will be placed at the Main Gate, addressed to THE DIRECTOR, INDIAN MARITIME UNIVERSITY, MUMBAI PORT CAMPUS, HAY BUNDER ROAD, MUMBAI-400033 up to 1200 hrs on or before **14.08.2020**.
- II. The tenderer's shall seal the Technical-Bid and Price-Bid in separate envelopes (Cover-1 and Cover-2) duly marking the envelopes as "Cover-1-Technical Bid" and "Cover-2-PriceBid". The two envelopes along with the covering letter, EMD, Power of Attorney, if any shall then be sealed in an outer envelope. The envelope shall contain the following:

## **Outer Envelope**

- (a) Covering Letter;
- (b) Earnest Money Deposit Demand Draft;
- (c) Sealed Cover 1; and
- (d) Sealed Cover 2

## Cover-1 - Technical Bid

- a. Duly filled in Tender-Document with relevant details and complete in all respects. (Except price bid)
- b. All documents as per Pre-qualification criteria mentioned in clause B.
- c. Copy of Registration Certificate of IT, PAN, GST.

## Cover -2 - Price Bid

PRICE BID/COVER duly filled in (both in figures and words).

The sealed outer envelope of Tender-bids shall be addressed To:

All communications with regard to this tender to be addressed to the above address only.

THE DIRECTOR, INDIAN MARITIME UNIVERSITY, MUMBAI PORT CAMPUS HAY BUNDER ROAD MUMBAI – 400 033.

## 6. General Information:

- I. The IMU-MPC, in exceptional circumstances, and at its sole discretion, may extend the tender due date by issuing a corrigendum.
- II. The tenders will be opened in the presence of the representatives of the tenderers who choose to attend the tender opening (The maximum number of representatives attending the technical bid opening to be limited to 01 person) at **1200 hrs on 17.08.2020** at the INDIAN MARITIME UNIVERSITY, MUMBAI PORT CAMPUS, HAY BUNDER ROAD, MUMBAI- 400033.
- III. The financial bids of the bidders who are technically qualified will be opened. The dates of opening of financial bids will be published in website. The Bidders are requested to visit IMU Mumbai port Campus website www.imumumbaiport.ac.in & www.imu.edu.in
- IV. The offer will remain valid for a period of 120 days from the date of opening of tender. If required, the validity shall be extended for further period by mutual consent.
- V. IMU reserves the right to cancel or withdraw the tender any time.
  IMU also reserves the right to reject any or all tenders without assigning any reason.

## 7. Security Deposit

The successful bidder shall within 07 days from the date of receipt of award letter, deposit with Indian Maritime University, Mumbai Port Campus a sum equal to 10% of the value of the accepted tender, in the form of Demand Draft from any Nationalized bank, failing which Indian Maritime University – Mumbai Port Campus may at its discretion cancel the award letter and forfeit the earnest money deposit furnished along-with the tender. The security deposit amount of 10% of the contract value so deposited will be refunded within 30 days from the date of completion of contract as per tender document.

**8.** IMU, Mumbai Port Campus reserves the right of accepting the whole or any part of the tender or the portion of the quantity offered and the tenderer shall supply the same at the quoted price without assigning any reason whatsoever.

- **9.** Offer must be submitted in accordance with the instructions as per Terms and Conditions of the Tender.
- **10. Site Inspection:** The Bidder or his representative should inspect the equipment mentioned at IMU-MPC in order to get familiar with the scope of work in-detail, terms & condition on his visit in consultation with IT-Section of IMU-MPC.
- **11. Validity:** The Offer must remain valid and open for acceptance for 120 days from the date of opening of **"Price Bid"**. Tender with a validity of less than the specified period are liable for rejection without any further reference to the tenderer.
- **12.** Jurisdiction:- The Court of Mumbai in the State of Maharashtra only will have the jurisdiction to deal with and decide any legal matters or disputes what-so-ever arising out of this tender.
- **13. Settlement of Disputes/Arbitration** : It is incumbent upon the contractor/transporter to avoid litigation and disputes during the course of execution. However, if such disputes take place between the contractor and the department, effort shall be made first to settle the disputes at IMU, Mumbai Port Campus level. The contractor shall make request in writing to the Director, IMU, Mumbai Port Campus, for settlement of such disputes/claim within 30 (thirty) days of arising of the cause of dispute/claim, failing which no disputes/claims of the contractor shall be entertained by the IMU, Mumbai Port Campus. If differences still persist, the settlement of the dispute may be sought in the Court of Law in Mumbai.
- **14.** Bidder who does not comply with the terms and conditions of this schedule are liable for rejection without any further reference.
- 15. Estimated value of the work is **Rs.12 Lacs/-**
- **16.** The information furnished by the bidder in Cover I in the prescribed format supplied by the IMU-Mumbai Port Campus will form the basis for the evaluation. In exceptional cases Indian Maritime University, Mumbai Port Campus or his representative reserves the right to obtain the additional documents / clarifications from any of the bidder without vitiating the tendering process. If, in the opinion of the Indian Maritime University, Mumbai Port of the tender do not indicate meeting the requirements of the tender specifications, the tender may be determined as non-responsive and may be rejected by the Indian Maritime University, Mumbai Port Campus.
- **17. Agreement:** Upon receipt of the Work Order by the Contractor, he shall prepare the Agreement as per Annexure III of the tender documents at the earliest without any delay and complete all the formalities and submit same to Indian Maritime University, Mumbai Port Campus duly executed on stamp paper for value of Rs.200/- (Rupees Two Hundred only) within 07 days from the date of receipt of

Purchase Order. The agreement should be submitted by the contractor along with the required security deposit. One set of the agreement will be returned to the Contractor after the signature of authorized signatory of Indian Maritime University, Mumbai Port Campus. Cost of the agreement should be borne by the successful bidder. The successful tenderer shall enter into an agreement / a Contract covering the entire scope of services with IMU within one week from the date of award of the work.

- **18. Submission of bills :** The lease line provider should submit proper invoice and satisfactory installation reports duly signed by IMU-MPC representatives to the office of IMU Mumbai Port Campus, Hay Bunder Road, Mumbai-400033.
- **19. Payment terms:** Payment shall be released on quarterly basis after satisfactory installation of Internet leased line, certified by firm's engineer jointly with authorized IMU-MPC representatives and only after the completion of quarter, no payment will be made in advance. The quarterly payment shall be released against the Invoice raised by the bidder and the satisfactory functioning report from the authorized IMU-MPC representatives.
- **20.** IMU-MPC reserves the right to accept or reject any or all offer(s) in part or full without assigning any reason thereof, and to amend the terms and conditions before award of the contract.
- **21.** The installation of the ordered fiber connectivity service shall be carried out without disturbing the ongoing working of the existing system.
- **22.** Successful bidder will have to sign SLA. The performance will be reviewed after every 3 months and a penalty of up to 2% (or so) imposed if SLA is not met.
- **23.** Licensing (if required) with other firm(s) for obtaining point to point connectivity between ISP and IMU-MPC shall be responsibility of bidder.
- 24. The bidder would insure that local loop provisioning does not violate regulations as laid down by Government of India / TRAI in respect of such links/networks. Bidder will be responsible for making all the payments towards the local loop charges/rents.
- **25.** IMU-MPC at its sole discretion may terminate the contract before completion of contract period with prior intimation of a period of 30 days to the other party.

Deputy Registrar IMU-MPC

# **SCOPE OF WORK**

The scope of work includes: -

(Section A): Internet leased line (Section B) : AMC of the existing internet/network (Section C) : Help Desk Support

The bidder is required to provide the following services:-

#### (Section A): Internet leased line as per the details below:

- **1. Type of connectivity:** Dedicated wired Internet Leased Line Uncompressed and unshared. Last mile delivery on wired system (fiber optic cable). Leased line to provide the bandwidth of 100 Mbps on a dedicated cable from last mile to IANDIAN MARITIME UNIVERSITY point to point connectivity
- 2. Capacity: 100 Mbps
- **3.** Non shared on exclusive basis: 1:1
- 4. Uptime: 98.5%
- 5. Bandwidth guarantee: 99%
- **6. Packet Loss:** <1%
- 7. **Download:** Unlimited Download
- 8. Latency:
- I. 300 millisecond on from IMU-MPC router to submarine cable teleport in USA/Europe/Asia Pacific during peak traffic hours.
- II. 80 millisecond from IMU-MPC router to the first hop of the service
- **9. Period:** Initially for One Years, May be extended further based on the performance.
- **10. Public Pool:** Minimum 08 IP-V4 addresses
- Place of Installation: 4<sup>th</sup> Floor, Server Room, IMU-MPC, Hay Bunder Road, Mumbai – 400033
- **12. Deployment Time:** Duration for commissioning of the link at IMU-MPC after the placement
- **13. Configuration and Installation:** Cost of configuration and Installation of equipment shall be included in the package.
- **14.** Network Diagram: Connection map of the Internet Links from IMU-MPC to ISP's link.
- **15. Performance reports:** ISP shall provide utilization graphs (MRTG) for each of the intermediate links for last 6 months.
- **16.** At IMU MPC various network components devices are used like Biometric/ CCTV using static IP's. The vender will reconfigure as part of their work.

## **17.** Additional Items:

The scope of work include additional items with respect to management of network as below

- i. Network software administration.
- ii. Basic troubleshooting
- iii. Load sharing
- iv. Antivirus Management in network
- v. User management (addition and deletion)
- vi. User account monitoring (speed/ download)
- vii. Checking misuse of internet
- viii. Bidder should take care of Layer 3 (Routing) issues including spamming, IP blacklisting of whole pool of public of IP addresses provided to the institute.
- Internet / Wi-Fi to be functional at all the time in the areas (All floors of hostel, All floors of MERI/LBS admin building, all part of premises of Campus)

## (Section B) : AMC of the existing internet/network

The AMC Service provider shall provide comprehensive maintenance services for all systems that are under "OEM Warranty" or "without /expired OEM warranty" as per the terms below in order to keep the OEM(s) equipment in good working condition.

- 1. With respect to Equipment under OEM warranty, The service Provider should provide diagnostic support service so as to register the complaints with the respective OEM's and follow up till the problem is rectified and close the call.
- 2. It is service provider's responsibility to replace the consumable items of the equipment's as and when it is required. Whatever the reason for failure of the equipment (electrical / mishandling or any other reason maybe) service provider should take the responsibility to replace the defective part it may be consumable or non-consumable item. The Cost of the spares & consumables should be replaced by Service Provider on actual chargeable basis.

- 3. The Service Provider shall provide all spare parts for the equipment which develop defect or breakdown during the period of Maintenance Contract. All spare parts replaced shall be of original equipment manufacturer / supplier and shall be subject to inspection of spare parts by the authorized officer of the IMU-MPC before replacement.
- 4. The Service provider should inform to IMU-MPC from time to time regarding the equipment's End of Life declaration by OEM with supporting documents.
- 5. The Firm shall maintain all the machines satisfactorily till the end of the AMC tenure and handover all inventory in good working condition to the next vendor, in case the AMC is not extended or is terminated.
- 6. The Service Provider should submit monthly report to IMU-MPC, stating the complete pending list and status of well-being of the Equipment & Network through mail. The Report should be addressed to The Director and should reach by 10th of Succeeding Month. The Format for monthly report will be intimated by IT-Wing of IMU-MPC and can be modified from time to time.
- 7. The Service Provider has to attend meeting, as and when informed by IMU-MPC
- 8. In case, the Resident Service Engineer feels that the fault cannot be rectified within stipulated time, then the standby equipment of equivalent quality shall be immediately provided by the Service Provider and the faulty equipment shall be repaired. Information about the standby provided by the Service Provider shall be immediately conveyed to the Office in charge.

## (Section C): Help Desk Support

The Service Provider should place one Resident Service Engineer to rectify the problems reported by the users. The person deployed should be able to take calls (by intercom/e-mail/ messenger services) and respond to any problem reported by users with respect to the systems/network/software related problems. The onsite Resident Service Engineer should have Minimum Diploma in Hardware/Network from a recognized Govt Institure along with certification in networking with minimum two years of experience in the network field.

1. Resident Service Engineer should report to the authorized officer nominated by IMU-MPC. Resident Service Engineer should inform and take permission from such officer before doing any modifications / changes to the systems. Resident Service Engineer should record all the changes made in the logbook.

- 2. Backup activity policy & implementation on daily basis in external Hard Disk as per IMU's instruction.
- 3. The Resident Service Engineer would take up any reported fault within 24 hours. As far as possible, the repairs would be carried out on-site itself. However, in case the equipment is taken to the workshop, the firm would provide a stand by for the same. Also stand-by inventory of Monitor, Key Board, Mouse and the components like RAM, SMPS, etc should be kept in the Department.
- **4.** Attending to service/support calls from users as part of help desk services, troubleshooting of systems, network, peripherals and devices.
- 5. Wi-Fi user including student's calls and accounts and server maintenance.
- 6. Any other function as directed by the IMU-MPC.
- 7. Deputed Resident Service Engineer will be under the supervision of IMU-MPC. Service Provider will not have any right to depute the Resident Service Engineer to any other site for any purpose. Resident Service Engineer will not have any type of permissions/leaves. In case any Resident Service Engineer requires Leave/ permission suitable Resident Service Engineer should be posted for relief.

Contact Person
Business Address
Tel No.
Mobile No.
seal
E-mail
Date

Signature with

#### ANNEXURE – I

#### **PROFORMA OF AFFIDAVIT TO BE SUBMITTED WITH TECHNICAL BID** (ON NON-JUDICIAL STAMP PAPER OF Rs.100/- DULY NOTORISED)

I,.....partner/legal attorney/proprietary/ Accredited Representative ofM/s.....Solemnly declare that:-

- 1. I/We are submitting tender for the work.....against tender Notice No.....dated:....
- 2. Myself or our partners/ Directors do not have any relative working in Indian Maritime University.
- 3. All information furnished by me/ us in respect of fulfillment of eligibility criteria and information given in this Bid is complete, correct and true.
- 4. All documents/ credential submitted along with this Bid are genuine, authentic, true and valid.
- 5. I/We have not been banned or de-listed by Government or Quasi Government or PSU's.
- 6. We hereby declare that there is no condition in the Price Bid.
- 7. We hereby authorize Indian Maritime University, Mumbai Port Campus, to seek references from our banker .....
- If any information or document submitted is found to be false/ incorrect, Indian Maritime University, Mumbai Port Campus. may cancel my Bid and action as deemed fit may be taken against me/us including termination of the contract, forfeiture of all dues including Earnest Money and blacklisting of our Firm and all partners of the firm etc.
- 9. I/We accept the tender document as received by me/us from office of Indian Maritime University, Mumbai Port Campus. My/our tender may be rejected, if any tampering is found in original tender. I/we also undertake that I/We cannot raise any dispute in this regard.
- 10. Our GST Number is \_\_\_\_\_
- 11. Our Pan Number is \_\_\_\_\_

Signature of the Tenderer (with seal)

#### FORMAT OF AGREEMENT

(To be submitted on stamp paper of Rs.200/-)

IT IS THIS \_\_\_\_\_ day of \_\_\_\_2020 MUTUALLY AGREED between the IMU, Mumbai Port Campus, hereinafter referred to as "the Employer" (which expression shall mean and include their assigns and successors) on the one part AND M/s .....a company /incorporated under the companies Act, 1956......having Registered office its at ..... herein after referred to as "the Contractor" (which expression shall mean and include their permitted assigns and successors) on the other part: WHEREAS the Employer is desirous that certain Goods and Services should be provided and certain Works be executed as per tender documents hereinafter called "The Works" and has accepted a Tender by the Contractor for the execution, completion and guarantee of such works.

NOW THIS AGREEMENT WITNESSES as follows:-

- 1. The following documents shall be deemed to form and be read and construed as part of this agreement, viz.,
  - a) Technical and Financial bids
  - b) Instructions to the Bidders
  - c) Terms and Conditions of contract
  - d) The work specified in the tender documents
  - e) The Annexures`(duly filled)
  - f) The Purchase Order
  - g) Security Deposit
- 2. In consideration of the payment to be made by the Contractee to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the Contractee to execute, complete and guarantee the Works in conformity in all respects with the provisions of the contract.
- 3. The Contractee hereby covenants to pay the Contractor in consideration of the execution, completion and guarantee of the works the contract price at the times and in the manner prescribed by the Contract.
- 4. The contract shall be governed by all the conditions as described in the terms and conditions of contract, work mentioned in the tender documents and any other conditions given in the tender documents.
- 5. This agreement shall be governed by the laws of India and shall be subject to the Jurisdiction of the Courts in Mumbai.

IN WITNESS WHEREOF the parties hereto have caused their respective common seals to be hereunto affixed (or have hereunto set their respective hands and seals) the day and year first above written.

#### SIGNED AND DELIVERED

On behalf of the Contractor	On behalf of Employer
Signature	Signature
Name	Name
Address	Address
Official Seal	Official Seal
Place	Place
Date	Date
On behalf of the Contractor	On behalf of the Employer
Witness:	Witness:
i) Signature	i) Signature
Name:	Name
Address	Address
Place	Place
Date	Date
ii) Signature	i) Signature
Name:	Name
Address	Address
Place	Place
Date	Date

#### **Declaration regarding Blacklisting/Debarring**

(On company letter head)

Ref. No.

To The Director (In-charge), Indian Maritime University, Mumbai Port Campus

#### Sub.: Declaration regarding Blacklisting/Debarring for taking part in tender.

Dear Sir,

Or

I/We	Firm/Co	ntractor/Manuf	facture	/ Pa	artner(	s)/ A	Authorized
Distributor/Agent of M/s.						here	by declare
that the Firm/company namely M/s.					was	s blac	klisted or
debarred by Union/State Governmen	t or any	Organization	from	taking	part	in Go	overnment
tenders for a period of		_years w.e.f.			to		The
period is over on	_and now	the firm/con	npany	is ent	itled 1	to tal	ce part in
Government tenders.							

In case the above information found false I/we are fully aware that the tender/ contract will be rejected/cancelled by the Indian Maritime University, Mumbai Port Campus, and EMD/ Performance Security shall be forfeited.

In addition to the above, Indian Maritime University, Mumbai Port Campus shall not be responsible to pay the bills for any completed / partially completed work.

[Name ,Signature & Seal] for and on behalf of M/s.

**Note**: This letter of shall be on the letterhead of the company and shall be signed by a person competent and having the power of attorney to bind the company/firm.

Date:

## MANDATE FORM

(Account/s Information form) REAL TIME GROSS SETLEMENT (RTGS)/ NATIONAL ELECTRONIC TRANSFER (NEFT) / INTRA BANK ACCOUNT TRANSFER FACILITY FOR RECEIVING PAYMENTS FROM IMU.

A. DETAILS OF ACCOUNT HOLDER:

NAME OF ACCOUNT HOLDERER / FIRM

COMPLETE CONTACT ADDRESS

**MOBILE NUMBER / PH NO** 

E.MAIL:

PAN :

B, BANK ACCOUNT DETAILS:

ACCOUNT NAME (Name appearing in your Cheque Book) BRANCH NAME WITH COMPLETE ADDRESS, TELEPHONE NO BRANCH CODE Note: Please attach a Cancelled Cheque along with the account information form.

COMPLETE BANK ACCOUNT NUMBER (Please note that the Bank Account must be in the name of the Firm as appeared in the bill. In case of other Beneficiaries (Non-vendor) the Account name must be in the name of Applicant)

IFSC CODE

TYPE OF ACCOUNT (SB/CURRENT/CASH CREDIT)

MICR CODE OF BANK

I hereby declare that the particulars given above are correct and complete. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect information I would not hold the IMU responsible.

( .....) Signature of Beneficiary Date:

Mandatory for Vendors/suppliers/Contractors etc., Payment: Certified that the particulars furnished above are correct as per our records. (Bank's Stamp with Date & Place)

( ......) Signature of Bank Manager

#### FINANCIAL BID

#### (Section A): For Internet Leased Line:

Price should be quoted in INR only, installation charges, freight insurance and specify separate GST [All additional expenditure should be indicated clearly.]

Sr. No.	Internet Bandwidth	Rate for One Year	GST	Other charges if any please provide
1.	30 MBPS			
2.	40 MBPS			
3.	50 MBPS			
4.	100 MBPS			
5.	200 MBPS			

Note: Dedicated 1:1 Internet Bandwidth without any compression factor. Over underground fiber optic cable for 1 year.

## (Section B) AMC of existing internet equipment's:

Annual Maintenance Services for Network equipment's at IMU-MPC at the quoted rates exclusive of applicable GST. Further, we have personally visited IMU-MPC and have verified the status of Equipment and also confirm that the Bill will be raised as per agreed terms.

I. Table-1: (EXISTING HARDWARE as per Annexure- 1)

Sr. No.	Network Equipments	Quantity	AMC Rate Quarterly	AMC Rate for One Year	GST	Other charges if any please provide
1.	Switch 24 Port	8				
2.	Router	1				
3.	Access Points	43				

## (Section C) TENTATIVE MANPOWER DEPLOYEMENT (RESIDENT ENGINEER )

SUBJETED TO CHANGE AS PERDIRECTIONSFROM IMU –MPC FROM TIME TO TIME

S.No.	LOCATION	Role	Required manpower	Per Days Wages (Rs.)
1	IMU -MPC Hay Bunder Road Mumbai 400033	Resident Network Engineer	01	

Contact Person Business Address Tel No. Mobile No. E-mail

- \* This offer shall be valid for 120 calendar days from the last date of submission of tender.
- \* Duration for commissioning of the link at INDIAN MARITIME UNIVERSITY after the placement of Purchase Order is Maximum four weeks.
- \* Evaluation will be done on the basis of Total Annual Bid Price (including all Taxes).
- \* Initially contract period is for 1 year. Further, it may be extended.
- \* We accept all terms & conditions of the contract.

NOTE: The bidder is required to quote the rates for each or any one category of service. IMU MPC at his own discretion may award the work to the bidder appearing as L1 in individual category or combined (Section A +B +C).

Place: Date:

Signature of Bidder with seal